



**CARDSONLINE**

# CARDSONLINE SERVICE PORTAL



A service for your card holders

[www.cardsonline.info](http://www.cardsonline.info)

**SCREEN  
CHECK**

# SERVICE PORTAL

The Service Portal is a CardsOnline Add-On available on mobile devices as a service for your card holders. Card holders can use the Service Portal to interact with their card data, send requests regarding their cards, upload a new photo and report a lost or broken card using a secure connection with CardsOnline. In addition, all card holders will be able to access a notification panel displaying updates of earlier requests or changes.



## SMART DEVICE COMPATIBLE

Use the service portal on all mobile and tablet platforms.



## YOUR DESIGN

Customize to the look and feel of your organisation.



## SEND NOTIFICATIONS

Send notifications and requests to your card holders.



## RECEIVE REQUESTS

Receive card reports and requests from your card holders.



## ENROLMENT COMPLETION

Card holders add their own photo and data.

Service Portal enables a one-on-one communication with the card holder offering service and reducing administrative workload.

