

LICENSE MANAGER USER GUIDE

May 2018 | Version 1 | CardStudio™ 2.0 License Manager V2.0



Copyright

© **2018 ZIH Corp. and/or its affiliates.** All rights reserved. ZEBRA and the stylized Zebra head are trademarks of ZIH Corp., registered in many jurisdictions worldwide. All other trademarks are the property of their respective owners.

COPYRIGHTS & TRADEMARKS: For complete copyright and trademark information, go to **www.zebra.com/copyright WARRANTY:** For complete warranty information, go to www.zebra.com/warranty **END USER LICENSE AGREEMENT:** For complete EULA information, go to www.zebra.com/eula

This document contains information proprietary to Zebra Technologies Corporation. This document and the information contained within is Copyrighted by Zebra Technologies Corporation and may not be duplicated in full or in part by any person without written approval from Zebra Technologies Corporation. While every effort has been made to keep the information contained within current and accurate as of the date of publication, no guarantee is given that the document is error-free or that it is accurate with regard to any specification. Zebra Technologies Corporation reserves the right to make changes, for the purpose of product improvement, at any time.

Terms of Use

Proprietary Statement This manual contains proprietary information of Zebra Technologies Corporation and its subsidiaries ("Zebra Technologies"). It is intended solely for the information and use of parties operating and maintaining the equipment described herein. Such proprietary information may not be used, reproduced, or disclosed to any other parties for any other purpose without the express, written permission of Zebra Technologies.

Product Improvements Continuous improvement of products is a policy of Zebra Technologies. All specifications and designs are subject to change without notice.

Liability Disclaimer Zebra Technologies takes steps to ensure that its published Engineering specifications and manuals are correct; however, errors do occur. Zebra Technologies reserves the right to correct any such errors and disclaims liability resulting therefrom.

Limitation of Liability In no event shall Zebra Technologies or anyone else involved in the creation, production, or delivery of the accompanying product (including hardware and software) be liable for any damages whatsoever (including, without limitation, consequential damages including loss of business profits, business interruption, or loss of business information) arising out of the use of, the results of use of, or inability to use such product, even if Zebra Technologies has been advised of the possibility of such damages. Some jurisdictions do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.



Table of Contents

CardStudio [™] 2.0 License Manager Introduction	5
CardStudio [™] 2.0 License Manager Activate License Key with Activation Link	7
How to activate a CardStudio™ 2.0 license key	7
Registration of the Software Edition	8
CardStudio [™] 2.0 License Manager Customer Account	10
Home	10
Products	11
Order a product license key	12
My account	13
My details	13
Company details	14
License keys	15
Order history	16
Visit the Order history and review all your orders.	16



CardStudio[™] 2.0 License Manager Introduction



CardStudio[™] 2.0 License Manager Introduction

CardStudio™ 2.0 is a full-feature card design and printing software application with complete capabilities for card design, data management and card production. CardStudio is provided in four **Editions**: Classic, Standard, Enterpris and Professional. All four editions integrate the required features for ID Card design and production.

Classic: A single combination application, that brings simplicity to basic card design and printing

Standard: Offers two easy to use specialty applications: DesignStudio for card design and PrintStudio for data management and card production. Offers basic encoding (MSR) and data integration (import data from an Excel or CSV file)

Enterprise: A complete edition similar to the Standard edition, that can connect to multiple external databases. The highly intuitive user interface makes it easy for virtually anyone with any level of experience to create the most complex cards.

Professional: Includes all the features of CardStudio Enterprise, the perfect edition for card design, card production & smart card encoding. With a SmartCard Editor and MIFARE/DESFire contactless smartcard encoding support.

The Zebra CardStudio™ 2.0 Software uses license activation technology. A License key is needed to activate the different CardStudio 2.0 editions. The required License Keys are available and generated using a the CardStudio 2.0 License Manager: https://cardstudio.zebra.com

Zebra Distribitors and Resellers offer activation links connected to the specific CardStudio Edition you need. Use the activation link and login to the License manager with your Zebra ID credentials and receive the License Key.

The License Manager also offers the change for you to login to the License Manager with your Zebra ID, check the available products and order/request the needed license key using the License Manager.

The CardStudio™ 2.0 License Manager User Guide helps you to navigate the License Manager and explains how to order, activate and manage License keys.



CardStudio™ 2.0 License Manager Activate License Keys

Register, login and activate license keys using an activation link

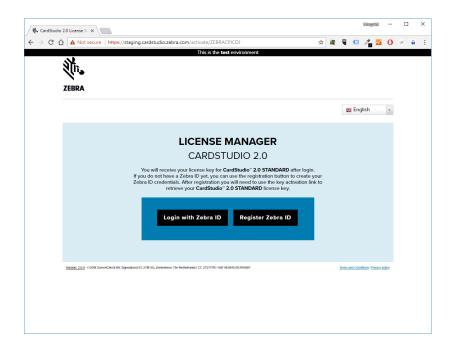


CardStudio™ 2.0 License Manager

Activate License Key with Activation Link

How to activate a CardStudio™ 2.0 license key

Type in the <u>Software Activation Link</u> in your browser provided by your Zebra Reseller. The activation link will look like this example: staging.cardstudio.zebra.com/activate/ZEBRAXXXXXX

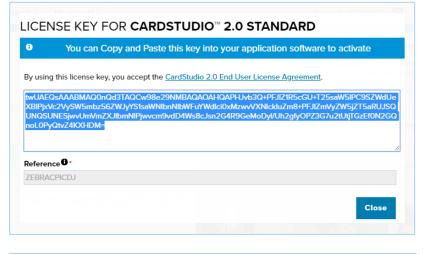


Login using the Activation Link

This unique Software Activation Link will take you to the CardStudio 2.0 License Manager.

If prompted, please log into the License Manager with your Zebra Username and Password or first register for a Zebra Account.

If you do not have a Zebra ID yet, you can use the registration button to create your Zebra ID credentials. After registration you will need to use the key activation link to retrieve your $CardStudio^{\mathsf{M}} 2.0 STANDARD$ license key.



Receiving your Software License Key

After using the Activation Link to log into the License Manager your Software License Key will appear in a pop-up, ready for you to copy and paste.



Note

If the pop-up is clicked away, you can always find your key by selecting the "Key" Icon in your License Manager Account.



Registration of the Software Edition

When DesignStudio or PrintStudio starts for the first time, a registration window will pop-up, this is where the license key can be entered, and the CardStudio Software activated.

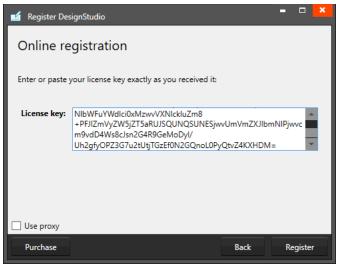


Registration of the Software

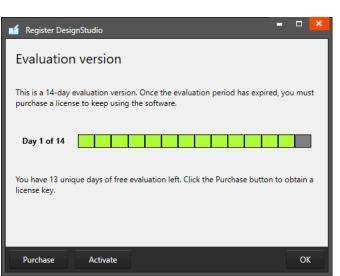
The first question will be about online or offline registration. Select the online registration.

The license keys will be for online registration. No access to the internet to activate your license keys? Contact your local reseller for more information on offline license keys.

Example of the CardStudio registration window.



Example of the CardStudio online registration license key window with License Key entered.



Example of a successful online registration of CardStudio.

Online Registration

You will be requested to enter a license key. The license key will be provided by our License Manager. The license key must be entered (copy-paste), when the key is valid, the software will start. The next time the software will not require the license key to be entered.

Test keys can have a time restriction and may expire on a given date. (View the License Manager User Guide for more information on License Keys).

A. Check the "Use Proxy" box and enter the information needed to connect through a Proxy server in your network.



Successful Registration

When you copy-paste the correct key you will see that the registration is successful. In this case it is a test key that shows the evaluation time. Click the "Ok" button to start working with CardStudio.



CardStudio[™] 2.0 License Manager Customer Account

Your License Manager Account

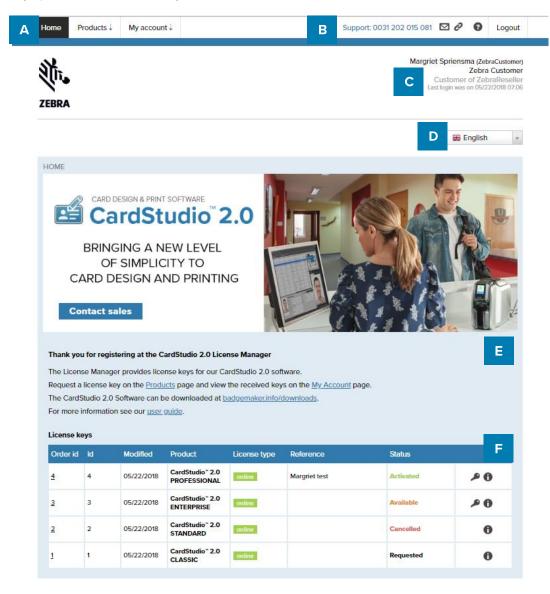


CardStudio™ 2.0 License Manager

Customer Account

Home

The License Manager home page gives a complete overview and shows the recent requested, available, canceled or activated License Keys. With the home page, you have direct access to the list of recent keys, making management of the keys purchased fast and easy.

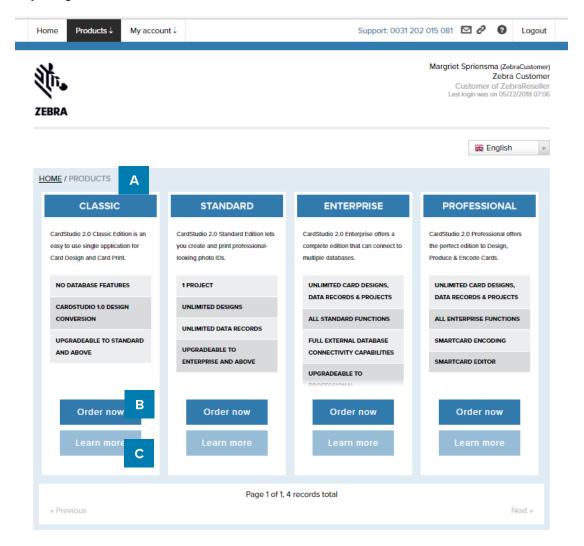


- A. Main menu
 - Home
 - Products
 - My account
- B. Support information & logout
- C. Account information for the person logged in
- D. Change Language, available languages are:
 - English
 - Dutch (Nederlands)
- E. Homepage general product information
- F. Overview of all the recent license keys requested, approved, available, activated or canceled.



Products

It is possible to see all the different editions available for CardStudio 2.0. Learn more about the editions or request a License Key using the "order now" buttons.



- A. Overview of all the available CardStudio 2.0 products:
 - The Classic Edition
 - The Standard Edition
 - The Enterprise Edition
 - The Professional Edition
- B. If you would like to order another specific edition click on the "Order Now" button. This shows a pop-up window that leads you through the request/order process in a couple of simple steps. It is also possible to request a CardStudio 2.0 activation link for the needed edition with your local Zebra Dealer.
- C. To learn more about the product click on the "Learn more" button.

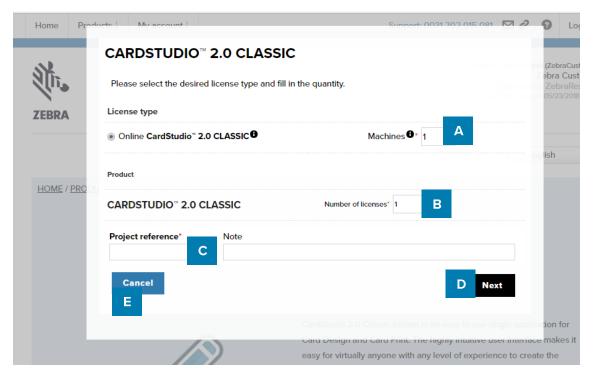




Order a product license key

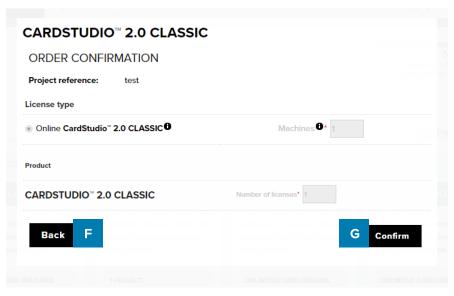
To order/request a new license key click on the order now button of one of the edition you would like to work with. A pop-up window appears:

Step 1. Select the number of machines and license keys



- A. Select the number of Machines. These are the number of computers one license key works on. You will pay for each Machine.
- B. Tell us the number of license keys you need.
- C. Enter a Reference code and a Note. For example, a PO number.
- D. Click on the "Next" to finalize the order.
- E. To Cancel the order, click on the "Cancel" button.

Step 2. Confirm your order request



- F. To make any changes to the number of machines and License Keys click on the "Back" button.
- G. To confirm your order for CardStudio 2.0 License Keys click on the "Confirm" button.

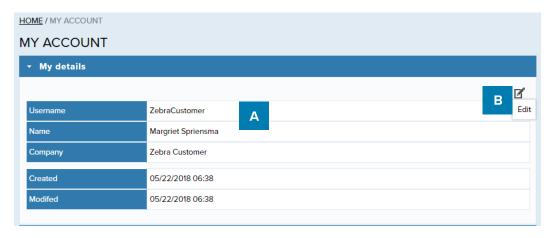
My account

All your details, your company details, the license keys and your order history can be found on the My account page.

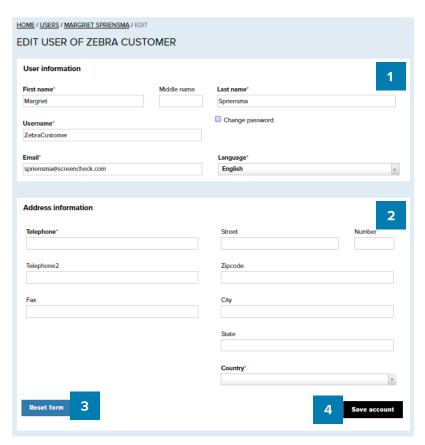


My details

Go to "My details" if you would like to review or edit your personal information.



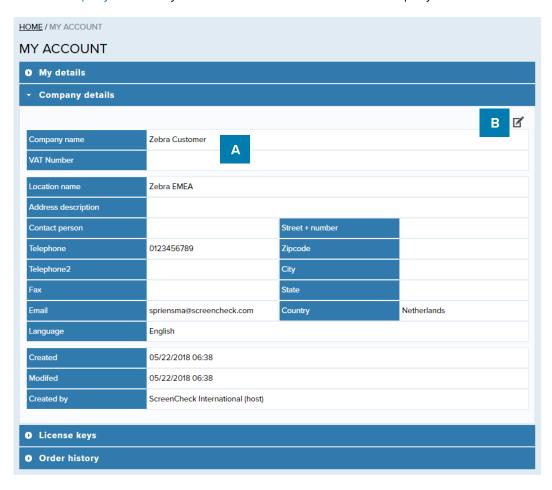
- A. Overview of your details.
- B. Click on the "Edit" icon to adjust or add more information. After clicking the edit icon, a form appears that lets you edit your personal information.



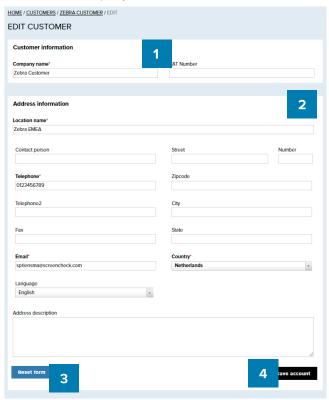
- 1. Edit your user information, for example to change your username or adjust the language. To adjust your password, check the box and put in a new password.
- 2. Edit your address information.
- 3. The "Reset form" button will clear all the address information.
- 4. After making changes do not forget to click on the "Save account" button.

Company details

Go to "Company details" if you would like to review or edit the company details.



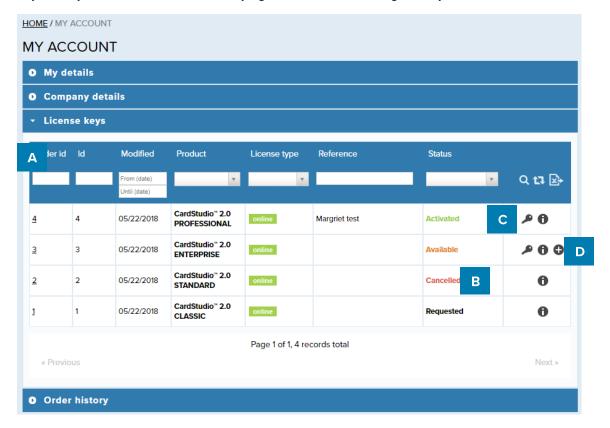
- A. Overview of the company details.
- B. Click on the "Edit" icon to adjust or add more information. After clicking the edit icon, a form appears that lets you edit the company information.



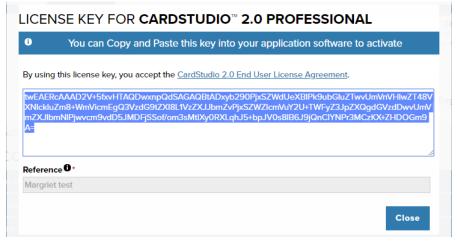
- 1. Adjust the Company name or add the VAT Number.
- 2. Edit your address information.
- 3. The "Reset form" button will clear all the address information.
- 4. After making changes do not forget to click on the "Save account" button.

License keys

Go to "License Keys" to review all License keys you ordered. You can filter and search for a specific key or revisit a license key when you would like to use the key again after disconnecting the key from a PC.



- A. The overview of License Keys can be filtered by Order Id, Date, Product, License type, Reference and Status. It is possible to export the License key data to a CSV file by clicking on the Excel icon:
- B. The License Keys can have different type of status. Below the different type of statuses and what they mean.
 - **Requested**, when your key is requested and waiting for approval by the License Manager Administrator.
 - Available, when your key is approved and available to be activated. Activate the key by clicking on the "C" key icon. Giving the key a reference and copy and pasting it in the CardStudio 2.0 Software.
 - Cancelled, when your key request is cancelled by you or the License Manager administrator.
 - **Activated**, you activated your CardStudio 2.0 software with your key.
 - Upgraded, your license key has been upgraded to another key and is not in use anymore.
 - **Revoked**, your license key has been revoked and cannot be used anymore.
- C. To find the License Key code that you can copy and paste in the CardStudio 2.0 Software. Click on the key icon:



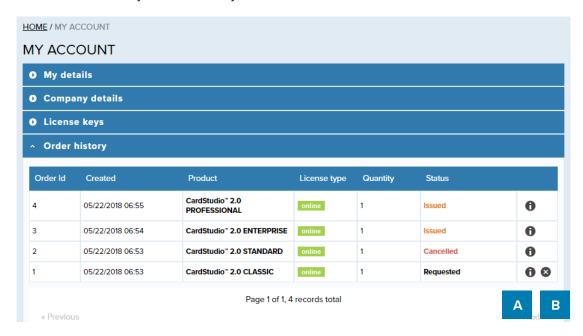
D. To upgrade your license key to a higher edition of CardStudio 2.0, click on the plus icon:





Order history

Visit the Order history and review all your orders.



- A. Click on the information icon to get more information on the specific order.
- B. To cancel the order, you requested click on the cancel icon.

